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| User Requirements | Current Systems | Proposed Changes |
| To be able to immediately find out the rental rate of a vehicle | Existing systems such as Viking still use the manual process where one still has to contact the company for the rental rates. | Display the rental rate of a vehicle in the mobile application |
| To be able to have an information about the driver of rented vehicle | Existing rental systems do not give out information about their drivers. | Add a feature that shows the needed information of the driver for security purposes. |
| To be able to find the nearest available vehicle to the user | There is a limitation of branches. Rental companies such as Hertz only has 7 available pick up locations which are mostly airports. | Add a feature that will allow people to find the nearest available vehicle and rent whenever and wherever they are. |